



Academic Advising Post-Appointment Session Survey

Purpose: The purpose of the Advising post-appointment survey is to assess the students' advising appointment experience at Cal State LA. The information from the survey will be used to produce validating and constructive feedback to continuously improve the advising experience of students and create opportunities to support the professional development for Professional Academic Advisors.

Locations: College Advising Centers Only (Academic Affairs, not including Honors)

Process: 1 hour after scheduled appointment is concluded, Navigate LA will send an email/SMS to student to complete post-appointment survey.

Student View

Email Example:

Please take a minute to give feedback on your recent appointment

Hello, Richard

Please respond to the request below to give feedback on your recent appointment.

Appointment Date and Time:
04/23/2025 1:30pm - 2:00pm PT

Staff:
Evelyn Espinoza

Location:
College of Arts and Letters Advising Center

Topic:
General Advising and Degree Planning

Meeting Type:
Virtual

[Give Feedback](#)

You can also copy and paste this address into your web browser
<https://calstateela-campus-training2.eab.com/atlPYnHSOFKIQY>

Student view of questions (Likert) Example:

< [Go Back](#) [Dashboard](#)

Appointment Feedback

Please Review the Following Information

Please help us continue to improve your academic advising experience by completing this brief survey. Thank you for your time and feedback as we continue to support student success at Cal State LA.

Please indicate your level of agreement with the following statements regarding advising appointment experience:

Appointment Details: Undergraduate Advising | 4/23/2025, 01:30 PM - 02:00 PM PT

Progress

The Advisor listened attentively to me.*

☐ 1 Strongly disagree

☐ 2 Disagree

☐ 3 Neither agree nor disagree

☐ 4 Agree

☒ 5 Strongly Agree

[Next >](#)

Open-ended Question Example:

[Go Back \(Dashboard\)](#)

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Progress

Please provide any additional feedback about your recent advising experience. [Clear response](#)

The Advisor provided clear and concise information on how I can maximize my academic progress while minimizing my time to graduate


130 / 8000

[Previous Question](#)
[Submit](#)

Survey Completion Response Example:

[Go Back \(Dashboard\)](#)

Success!



Thank you for your response!
Your input is greatly appreciated.